



Report on results and details of the Students Satisfaction Survey (SSS):

SVRFG College is the institute that got embedded with the inherently closed loop system that corrects itself through feedback/surveys on a continuous basis. Students Satisfaction Survey (SSS) is one of these surveys. This survey includes Teaching-Learning and Evaluation aspects, as well as the institution's infrastructural and welfare aspects too. The organization of the survey, guidelines, questionnaire, and results is provided as follows.

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

(Includes the questionnaire suggested by National Assessment and Accreditation Council (NAAC))

Objective:

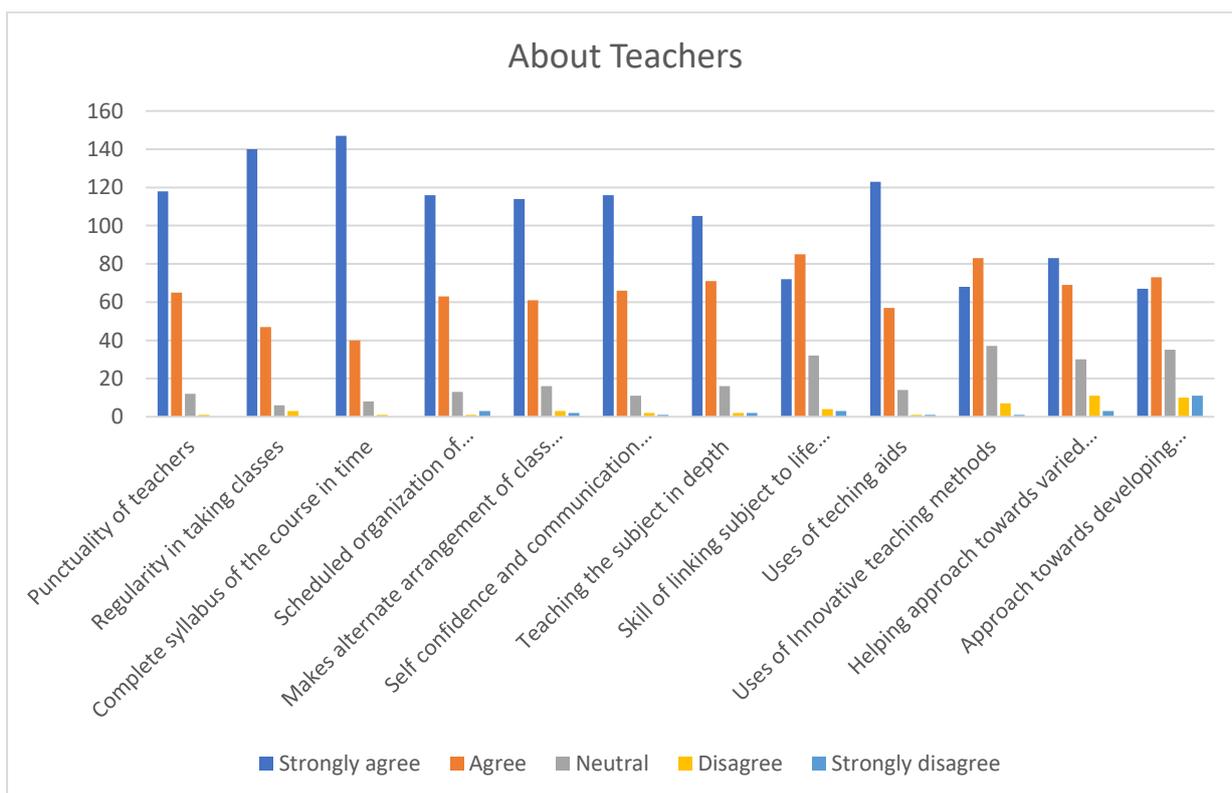
To know the overall opinion of the outgoing students about the academic, extra-curricular, and other things on the college campus.

As per the decision taken with the principal initiative in the meeting in coordination with IQAC, a student exit survey has been undertaken on 9th September 2022 for all Final year B.com and BBA students, and out of 230 students 196 students have given their feedback.

A. About Teachers:

Sl. No.:	Questions	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	Punctuality of teachers	118	65	12	1	0
2	Regularity in taking classes	140	47	6	3	0
3	Complete the syllabus of the course on time	147	40	8	1	0
4	Scheduled organization of assignments, class tests, quizzes, and seminars	116	63	13	1	3
5	Makes alternate arrangements for class in his/her absence	114	61	16	3	2
6	Self-confidence and communication skills of the teacher	116	66	11	2	1
7	Teaching the subject in depth	105	71	16	2	2
8	The skill of linking the subject to life experience &	72	85	32	4	3

	creating interest in the subject					
9	Uses of teaching aids	123	57	14	1	1
10	Uses of Innovative teaching methods	68	83	37	7	1
11	Helping approach towards the varied academic interests of students	83	69	30	11	3
12	Approach towards developing professional skills among students	67	73	35	10	11



1. Punctuality of teachers:

We came to know that from the student survey, most of the students are happy with the punctuality of the teachers where 118 students have strongly agreed and 65 have agreed.

2. Regularity in taking classes:

Out of the total respondent's majority that is 140 students have a strong opinion that teachers are regularly taking the classes and 47 have agreed to the same.

3. Complete the syllabus of the course in time:

Maximum students have a strong opinion that teachers have completed the syllabus in time without any pending concepts.

4. The Scheduled organization of assignments, class tests, quizzes, and seminars:

Regarding assignments, tests, and other activities, a maximum number of students have good opinions and only a few have neutral opinions with the same.

5. Makes alternate arrangements for class in his/her absence:

Here, maximum students have the positive opinion that in the absence of any faculty, there will be an alternative arrangement of classes will be there, where no class is left idle.

6. Self-confidence and communication skills of the teacher:

On average 170 students are happy and satisfied with the self-confidence and communication skills of the teachers.

7. Teaching the subject in depth

Here, the maximum number of students which is 105 have strongly agreed that teaching is in-depth and only a few have neutral opinions, whereas, teachers need to put more effort to satisfy such students.

8. Skill of linking subject to life experience & creating interest in the subject:

Here, on average 150 students have the positive opinion that teachers will explain things with good examples and they create interest but a few like 32 students don't have much clarity with the same and they have a neutral opinion.

9. Uses of teaching aids:

With regards to teaching aids, maximum students are happy with the usage of teaching aids.

10. Uses of Innovative teaching methods:

As regards to usage of innovative teaching methods, 83 students agreed, 72 students strongly agreed but, 32 students have a neutral opinion that they might not satisfy with innovative teaching methods.

11. Helping approach toward the varied academic interest of students:

Where the helping approach of teachers for varied academic interests, around 150 students have a positive approach but a few like 11 students disagreed where teachers need to concentrate on encouraging the students the same.

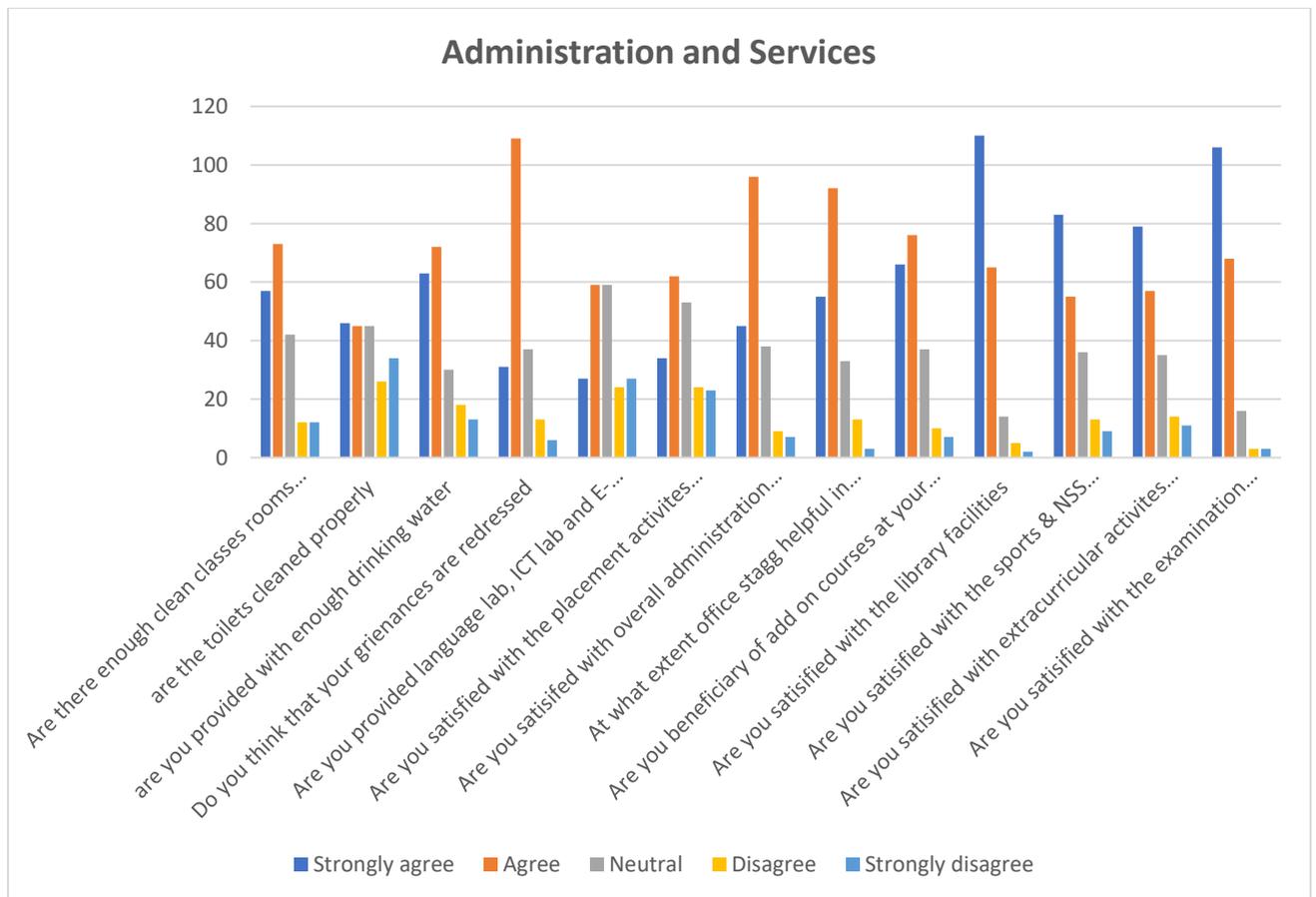
12. Approach towards developing professional skills among students:

For developing professional skills among the students, on average 120 students have good opinions but a few (11 students) strongly disagreed with this.

B. About Administration and Services:

Sl. No.:	Questions	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	Are there enough clean classes rooms available in the department	57	73	42	12	12
2	Are the toilets cleaned properly	46	45	45	26	34
3	Are you provided with enough drinking water	63	72	30	18	13
4	Do you think that your grievances are redressed	31	109	37	13	6
5	Are you provided with a language lab, ICT lab, and E-resources	27	59	59	24	27

6	Are you satisfied with the placement activities in your college	34	62	53	24	23
7	Are you satisfied with overall administration matters	45	96	38	9	7
8	To what extent is office staff helpful in administrative matters	55	92	33	13	3
9	Are you a beneficiary of add-on courses at your college	66	76	37	10	7
10	Are you satisfied with the library facilities	110	65	14	5	2
11	Are you satisfied with the sports & NSS activities	83	55	36	13	9
12	Are you satisfied with extracurricular activities at the college	79	57	35	14	11
13	Are you satisfied with the examination system followed at the college	106	68	16	3	3



1. Are there enough clean classes rooms available in the department:

For the matters of cleanliness of classrooms, there is a mixed opinion from the students, where around 120 students have a good opinion, but, 42 students are having a neutral opinion, where around 25 students are not satisfied with the cleanliness.

- 2. Are the toilets cleaned properly:**
Here, for the cleanliness of the toilets, few students have agreed but, around 60 students have strongly disagreed this where the college needs to take action to maintain clean toilets.
- 3. Are you provided with enough drinking water:**
With the matter of drinking water, mixed opinions are there, where, around 150 students have a good opinion, but around 30 students are not happy with the provision of drinking water in college.
- 4. Do you think that your grievances are redressed:**
With the matter of giving solutions to students' problems from the college side, 109 students have agreed to this, but around 20 students are not happy with the same.
- 5. Are you provided language lab, ICT lab, and E-resources:**
As regards facilities in the college, only around 80 students agreed, the other 59 students were not much satisfied but, around 50 students totally disagreed with the same.
- 6. Are you satisfied with the placement activities in your college:**
In this regard, 60 to 90 students are happy with the placement activities but others are not much satisfied.
- 7. Are you satisfied with overall administration matters:**
For the administration and maintenance activities in the college, around 150 students agreed and only few (10 to 15) students disagreed.
- 8. At what extent is office staff helpful in administrative matters:**
Regarding the helping nature of office staff for administrative matters, around 150 students have positive opinions, but others are not much happy with the same.
- 9. Are you beneficiary of add-on courses at your college:**
As the college is undertaking add-on course programs, around 130 students are happy and they said the program was beneficial to them, and only a few like 17 students are not much satisfied with the add-on course program.
- 10. Are you satisfied with the library facilities:**
With the matters of the Library and the availability of books maximum students are strongly agreed and have good opinion and only few like 15 students have neutral opinion for the same.
- 11. Are you satisfied with the sports & NSS activities:**
With the sports and NSS activities, around 120 students have agreed, and only few students (13) are not much satisfied.
- 12. Are you satisfied with extracurricular activities at the college:**
Here, around 130 students are happy with the extracurricular activities at college, but around 25 students said that they are not much satisfied with the same.
- 13. Are you satisfied with the examination system followed at the college:**
Here, maximum number of students like around 170 students are happy and satisfied for the examination system in the college, and only a few like, 16 students have a neutral opinion.

Most of the students expressed their opinion regarding best practices at college like,

- Examination system
- Sports and cultural activities
- Discipline
- NSS
- Mid-day meals
- Sports and cultural activities

Even many students expressed their opinion on the things that need to improve in college like,

- Cleanliness in classrooms and toilets
- To provide proper drinking water
- To provide proper canteen facilities

Overall, College is providing good education to students, and most of them are happy about it.