

III Semester B.B.M. Examination, Nov./Dec. 2014 (Semester Scheme) (F + R) (New Syllabus) (2013-14 and Onwards) BUSINESS MANAGEMENT 3.4: Human Resource Management

Time: 3 Hours Max. Marks: 100

Instruction: Answer should be written in English.

SECTION - A

- 1. Answer any eight sub-questions. Each sub-question carries two marks. (2×8=16)
 - a) State the meaning of HRM.
 - b) What do you mean by HRP?
 - c) Give the meaning of morale.
 - d) What is right-sizing of workforce?
 - e) Write any two benefits of promotion.
 - f) What is lay-off?
 - g) What is induction?
 - h) What is Head-hunting?
 - i) Define grievance.
 - j) What is monotony?



SECTION-B

Answer any three questions. Each question carries eight marks.

 $(3 \times 8 = 24)$

- 2. Briefly explain the benefits of HRP.
- 3. Explain the types of interviews.
- 4. Distinguish between fatigue and boredom.
- 5. What are the objectives of training?

SECTION - C

Answer question No. 10 and any three of the remaining questions. Each question and fifteen marks. (4×15=60)

- 6. Explain the various sources of recruitment.
- 7. What is HRD? Explain the factors affecting HRD.
- 8. What are the advantages and disadvantages of seniority as a basis of promotion?
- 9. Explain the types of selection tests.
- 10. Discuss the duties and responsibilities of HR manager.